



SOLUTION BRIEF

Our Industries

Government
Justice and Public Safety
Health
Energy
Commercial

ORACLE PEOPLESOFT

Leverage PeopleSoft 9.2 for Maximum Impact and Value

Benefits of PeopleSoft 9.2

- Deliver new features faster
- Choose only the changes you want
- Maximize your Oracle investment
- Retain strategic customizations

CHALLENGE

The advancement of cloud applications has changed perceptions and expectations about the lifecycle of enterprise software. In response to these changes and emerging industry standards, Oracle has redefined how maintenance and new enhancements are delivered and applied for PeopleSoft 9.2 with their PeopleSoft Selective Adoption model. The benefits of Selective Adoption are compelling, evidenced by momentum in the number of organizations with plans or in the process of moving to PeopleSoft 9.2.

For some, past practice of “technical upgrades” and moving customizations forward has resulted in highly customized environments that are expensive to upgrade. The move to PeopleSoft 9.2 should include the key activity of removing customizations in order to fully embrace Selective Adoption with lower risk, leaving only strategic customizations that are needed to support your business going forward. The challenge is to execute this type of upgrade project efficiently and reliably without a long and drawn out project that is expensive and imposes on other high priority initiatives.

OUR SOLUTION

Sierra Systems’ experience, gained from decades of upgrading and extending PeopleSoft applications, has allowed us to bundle a set of upgrade services that can be leveraged as a whole or as an individual service depending on the level of upgrade support that is needed for your organization. Our approach to these six key elements provide a repeatable process that is scalable for the size and complexity of your organization.

Scoping and Planning: In 9.2, there are fundamental changes in the application and user experience that encourage small incremental improvements in functionality without adding a lot of time and risk to the project. We take the time to facilitate planning with both functional and technical resources so that there is clear understanding of the project strategy, scope, plan and the timing and duration of each upgrade pass.

9.2 UPGRADE SERVICES



SCOPING AND PLANNING



CUSTOMIZATION RATIONALIZATION



BLACK BOX UPGRADE LAB



ONSITE/REMOTE PROJECT RESOURCES



“TEST” FIRST APPROACH



FACILITATING USER ADOPTION

Customization Rationalization: Selective Adoption necessitates a closer look at customizations so that only strategic customizations are retained in the new version. This step to rationalize customizations may not have been done in previous upgrades, but it is critical before moving to 9.2 to minimize risk of future updates. We use an automated process to identify customizations and then through a series of working sessions with key stakeholders will help to facilitate decisions on the customizations that are required.

Onsite/Remote Project Resources: Our experienced PeopleSoft 9.2 PMs, functional and technical experts round out the upgrade project team working with you in a blended onsite and remote delivery model. We stay current on 9.2 features and functions introduced in the latest PUM image and have accelerators to aid in the analysis of technical changes. Partnering with you and providing knowledge transfer is a priority whether you require a consultant team to execute the project or individual resources to augment your internal team.

“Test First” Approach: Based on our experience, properly executing a “test first” approach for customization retrofits can reduce development effort by up to 30%. We will work with you to assess risk tolerance and level of customization to determine if this approach is a fit for your project.

Facilitating User Adoption: The business teams know their system and processes best. Being mindful of busy schedules and other high priority initiatives, business engagement in the upgrade project is a key success factor for system quality and user adoption. We employ change methodologies that support organizational evolution and help co-manage change appropriately.

AFTER THE UPGRADE, THEN WHAT?

A New Sustainment Strategy: PeopleSoft Selective Adoption is a shift in thinking. To take advantage of the new model requires a review of your sustainment processes and definition of a new strategy for regular maintenance and updates. Sierra Systems has developed a scalable workshop to help organizations determine their strategy for managing this change.

Moving PeopleSoft to the Cloud: If your IT strategy is to move to the cloud, we offer PeopleSoft support and maintenance services including transitioning PeopleSoft to a cloud environment and providing ongoing support and administration of the cloud hosted application. We understand Canadian privacy requirements and have experience with different cloud infrastructure and platform-as-a-service vendors to make this a feasible option for Canadian organizations.

Learn more

To learn more about Sierra Systems' solutions for Oracle PeopleSoft please contact us:

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