



SOLUTION BRIEF

Our Industries

Government
Justice and Public Safety
Health
Energy
Commercial

IDENTITY MANAGEMENT

Enabling organizations to gain control of their identity information

CHALLENGE

Organizations today are faced with a proliferation of user and client identities. Workers and clients have a multitude of identities, usernames and passwords which are used to access a variety of information and receive an ever growing number of services. This causes significant problems on two fronts: securing access to information for a constantly shifting workforce, and delivering coordinated, seamless services to clients.

Organizations are challenged in their attempts to keep track of workers' access to information in large part because the increasingly common use of complex staffing mechanisms which combine direct employment, contracted resources, temporary employees and outsourced operations – making it hard to identify and manage individuals in the rapidly changing pool of resources. A key concern is the timely provisioning and de-provisioning of user identities – a fact that is often highlighted by IT Security Auditors.

Silos of identities which follow traditional organizational boundaries have been created over time through regular growth processes, mergers and internal reorganization. There is often little coordination or rationalizing of identities between silos, leading to duplication, security risks, and inefficiency.

Coordinated service delivery requires coordinated client identification. However, privacy concerns are at the forefront when considering sharing identifiers between service delivery units. A solid governance and policy foundation is required to enable controlled yet appropriate information sharing for an improved service level outcome for clients.

The key to providing secure, reliable access to information and coordinated service delivery is through high quality identification of users and clients. Often an organization's ability to maintain control over information is related to the maturity of policy, governance, practices, and technology for identity information management.

OUR SOLUTION

Sierra Systems is uniquely positioned to address all phases of identity management engagements. We have experienced consultants who have delivered successful identity management solutions for clients across a wide range of industries and sectors.

Consultants from Sierra Systems have a broad range of experience and expertise in the successful delivery of comprehensive Identity Management solutions. Our consultants assist clients to develop well-defined governance and policy frameworks; design, develop, implement, and support secure Identity Management technologies; and, integrate operational best practices into our clients' business processes.

Our Management Consultants assist organizations establish governance structures, policy frameworks and sound practices. We are skilled at brokering agreements between organizations that have a need to establish federated identities. We help our clients gain control over their identity information assets.

Our Systems Integration Solution Architects and development teams design and implement modern, secure, robust identity solutions that adhere to industry standards. We have a long history of successful delivery in complex, challenging environments. Our clients trust us because we focus on their priorities and outcomes by bringing world-class project management and technical skills to every project.

Our Managed Services teams provide operational support and maintenance for identity management systems. Our structured approach ensures that critical identity systems are reliable, available, and operated securely.

LEARN MORE

To learn more about how Sierra's Identity Management solutions can help you realize the benefits of sound policy, governance, practices and technology for identity information management contact us:

contact@sierrasystems.com
1-877-688-1371
sierrasystems.com