

Expanding your customer outreach with an intelligent ChatBot

The Toronto store has 153 units left. This should last until May 8th.

There are 9 items in stock that are under \$85 and ship to Canada.

Three rooms are available at 1:30:
1) Room B
2) Room F
3) Conference room

OK. I will text you when that happens.

Let me transfer you to a live representative

Yes! We have that in stock. Would like me to put a hold on one for you?

Helping you connect with your customers, intelligently

Sierra Systems, an NTT DATA Company, provides chatbot solutions help you improve interactions with your customers using text, speech, or robotics, using artificial intelligence (AI) and Microsoft Azure technologies.

Speaking with a Chatbot

At their core, chatbots are easy-to-use, offering a natural way to inform clients, staff, or customers and promote data-driven decisions.

Sierra Systems' chatbot solutions harness complex machine learning algorithms to accelerate customer interactions. Chatbots easily plug into websites, intranets, Microsoft Teams, Skype and mobile devices, and can detect the "ask" within a client, staff or customer's every day, natural-language question.

Based in Microsoft Azure, Microsoft Chatbots securely connect to data sources, such as ERPs, websites, APIs, or data warehouses, pulling out the data needed to succinctly answer users' questions. The cloud-based system is readily scalable to any size, allowing chatbots to quickly respond with answers, clarifications, or action options.

Talk with Sierra Systems

We can help you:

- Engage with your audience, wherever they are
- Modernize your user experience
- Save time and money through automation
- Improve efficiencies of each customer interaction

Contact us to connect with Sierra Systems' AI specialists to see how we can help you revolutionize the way you interact with your audience.

Gold
Microsoft
Partner



Accelerating IT

Sierra Systems' 50+ years of deep expertise in targeted industries has built our reputation of delivering superior solutions that strengthen organizations' performance.

Contact us to learn more about our award-winning and innovative solutions:
contact@sierrasystems.com
1.877.688.1371