**Sierra Systems**
an NTT DATA Company

# Oracle HR, ERP and Supply Chain Cloud: Driving Project Success with Strategic Cloud Resources

## Canadian Energy Company Modernizes and Simplifies their Business and IT Processes with Oracle Cloud

In an effort to modernize, standardize and simplify outdated manual business and IT processes, Oracle Cloud Enterprise Resource Planning, Human Resources, Supply Chain and Planning and Budgeting Cloud Service were selected to reduce costs and create a single source of truth. The intent was to realize the full benefits of a shared services model.

### Challenge

The diversified energy Company was running aging HR and Finance systems with high leakage, while maintaining old technologies and manual processes. It could not produce consistent and accurate global consolidated reporting. Its lack of a single view of the business prevented it from realizing the full benefits of a shared services model. The company was looking for a way to modernize, standardize processes, move to a shared services model, and be more agile to reduce costs, develop a single source of truth and simplify its outdated IT environment.

*Oracle Cloud Enterprise Resource Planning, Human Resources, Supply Chain and Planning and Budgeting Cloud Service* were selected by the Company to reduce costs and create a single source of truth. The intent was to realize the full benefits of a shared services model.

The Company directly-awarded the Oracle Cloud implementation project to its third-party outsourced IT service provider who was originally maintaining the Company's Oracle E-Business suite legacy systems. The Company was not satisfied with their IT service provider's ability to manage the project and recognized that the outsourced provider's project team lacked the experience and knowledge of cloud applications to execute successfully.

As a result, the Company identified strategic roles needed to augment the existing team and to provide support on the company side to drive success. Sierra Systems was engaged by the Company's project leadership team to turn the implementation around and drive a successful project to go live.

**ORACLE** Platinum Partner

### About the company

Diversified, $20B global corporation based in Canada providing business solutions for structures and logistics, utilities, and energy sectors with approximately 7,000 employees.

### Why Sierra Systems?

Sierra Systems, an NTT DATA Company, has delivered Oracle solutions for more than 25 years.
Our Oracle experts are available as business practitioners and complex problem solvers who work with you to address key challenges and improve business performance in HR and Finance.

## The Solution

When Sierra Systems arrived, the project was behind schedule and over budget. Scope issues, Oracle cloud knowledge gaps and lack of project controls required the **Sierra Systems Project Manager** to meet with key stakeholders in HR, Finance, Supply Chain, and IT to identify the proper scope, timeline and required resources to get the project back on-track.

Sierra Systems created a new timeline with the correct scope, project controls and skilled resources. This led to subsequent milestones being met and the project being delivered on time and on budget with the new timeline.

With up to 90 external and internal complex integrations, communications with third party and internal vendors were not well coordinated. This resulted in missed timelines and unreliable testing results. Sierra Systems created a well-planned communication process for HR and Finance external and internal integrations communication.

**Sierra Systems' Data Conversion** specialist improved the reliability and efforts to complete HR data conversions. HR extracts and transformation programs were re-written, simplifying the cleansing process and improving the converted data's overall quality. This led to a more efficient conversion effort with reliable data and effective validation test cycles.

The cutover process for each validation phase was inefficient, unreliable and not reflective of tasks needed for go live. In collaboration with the lead system integrator, **Sierra Systems' Oracle Cloud Solution Architect** met with client resources and identified missing and suggested improvements to streamline cutover efforts. This resulted in a faster, higher quality, and lower risk cutover.

## The Results

Sierra Systems' contributions enabled the project to be on time and on budget, with:

- More reliable validation cycle test results came from better preparing internal client and external teams prior to each cycle,
- Well-coordinated communication process connected external and internal vendors for HR and Finance third-party integrations - each successfully tested in each allotted test cycle, and
- Proper cutover tasks were identified to complete each validation phase faster and at higher quality.

## Find Success with Sierra Systems

Our tools, methods and experienced consultants will minimize your risk and maximize success of your Oracle Cloud project. Sierra Systems is a leading Oracle Cloud implementation partner. As an Oracle Platinum Partner, we build on 25+ years of Oracle implementation experience in the Canadian marketplace.

Contact us today to learn more on how we can guide your Company's modernization.

**ORACLE** Platinum Partner

### Your Trusted Partner for the Oracle Cloud

Interested in learning how today's Oracle Cloud solutions can prepare your organization for tomorrow's changes?

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